Bywater

Virtual Classroom Training

In today's world of hybrid working, organisations and their employees expect to choose how and where they participate in training courses.

To meet that need, we now run our extensive and highly popular range of business training courses online in our Virtual Classroom as well as in physical locations across the UK.

Virtual Classroom training enables delegates to take part in our training courses without leaving their office or home, often saving time and travel costs.

The virtual classroom experience was superior.

Network Rail

How it works

As a delegate in our tutor-led Virtual Classroom you will follow the same curriculum and achieve the same outcomes as you would if you attended one of our scheduled courses in a physical location.

Because all our online training is live rather than pre-recorded, we are able to keep the emphasis on interactivity, including breakout sessions, case studies, workgroups and discussions with the tutors. We limit the size of each class to maximise that delegate engagement.

You will join us in the class using the popular and easy-to-use Zoom technology. Zoom gives us the opportunity to share features with you such as:

- screen sharing PowerPoint slides and relevant course materials
- breakout rooms for workshops, case studies and role plays
- annotating the whiteboard during interactive sessions
- sending files and messages via the Zoom chat function

All you need to participate is a laptop, desktop PC or tablet* with a fast and stable internet connection, plus a webcam, microphone and audio. Earphones or headset work well.

Zoom's user-friendly interface means you do not need previous experience to join the class. If you would like to try the platform before training commences, we do run taster sessions. Please contact our team for more information.

* Please note that anyone taking our Lead Auditor and Auditor Conversion exams will need a laptop or desktop PC, and not a tablet.

How does the Virtual Classroom compare to face to face training?

	Virtual Classroom	Face to Face
Tutor Led	✔	✔
Group Work	✔	✔
Interactive	✔	✔
Real Life Examples	✔	✔
Training Materials	✔	✔
Certificate on Completion	✔	✔
Dedicated Training Available	✔	✔

"

The tutor was very engaging, catered for all learning styles and obviously has a vast wealth and experience in the auditing field which was very evident from his knowledge and information passed to the delegates. He provided us with plenty of opportunity to ask questions and made us feel that our points were valuable and created a lot of conversation and debate in the 'virtual environment'.

STM Group (UK) Ltd

"

More interactive than I thought it would be. We were put into [virtual] break out rooms where we could discuss content and what we had learned.

Lancashire Constabulary

"

I actually preferred it than the physical classroom. It's more comfortable to do it virtually from home, and less stressful.

Sonia Mills

All You Need

Stable internet connection

PC, laptop or tablet

A webcam and microphone*

A quiet space

* built in or connected via USB

Frequently Asked Questions

Are Virtual Classroom courses certified?

Yes, we are delighted that professional bodies such as RSS, IEMA, IOSH and CQI & IRCA have approved all our existing certified courses for Virtual Classroom delivery. You will receive a certificate approximately 4 weeks after you complete your course.

How easy is it to use the Virtual Classroom?

Our aim is to make taking part in our courses as as easy as possible, so that you can focus fully on learning and practising your new skills. The Virtual Classroom is very user-friendly and delegates that have completed training testify to this. Features and functions within the Virtual Classroom will be clearly explained to you.

If you have any concerns about using the technology, please contact us and we will be happy to set up a test call with you.

Which platform do you use for your Virtual Classroom?

We use Zoom as our training platform. Not only is it very user-friendly – and familiar to a growing number of people who work from home offices – but it also offers features that support our interactive way of learning.

If you are unable to join via Zoom, please contact our team to discuss alternative solutions. Whilst we recommend Zoom, dedicated training courses can be provided on other platforms including Microsoft Teams and Skype for Business.

How can I best ensure my internet connection does not fail?

A stable internet connection is important to keep you online during the course. We recommend that you test your connection as far as you can before training day. If you know you have problems with connectivity, please contact our team who will do their utmost to help. If you are working from home but regularly experience connectivity issues, you may like to consider joining the course from an alternative location, for example your office.

Is Virtual Classroom training truly interactive?

We are determined that our Virtual Classroom training is as interactive as our venue-based training to give you maximum benefit from your training investment.

We run live training in real time, rather than offering pre-recorded courses, to give you the best experience. And we incorporate various training methods within the Virtual Classroom to ensure it remains highly engaging, including workshops and roles plays within breakout rooms, an interactive whiteboard function, case studies and more. Webcams and microphones allow you to see, hear and communicate with the tutor and other delegates throughout the course.

From the feedback we have received, we know that many delegates who initially expressed concern have found that their virtual experience has exceeded their expectations.

I am concerned by the length of time sitting at a computer. How is this dealt with?

We recognise that the needs of online participants may be slightly different to those at our venues. As far as screen time is concerned, we have reviewed timings and breaks to make your learning experience as comfortable as possible.

> The thought of a 2 day virtual course sent shivers down my spine and I thought it would be tedious. It was far from it. The tutor was very engaging, the content well delivered and the virtual breakout rooms managed well.
>
> MOD

If you have any questions please call our Training Team on 0333 123 9001 or email contact@bywater.co.uk

View our full range of courses and upcoming course dates at www.bywater.co.uk

CQI | IRCA APPROVED TRAINING PARTNER   IEMA   iosh

Bywater